

# FAIRBANKS S C A L E S

Weighing Solutions for the World

NEW SERVICE OFFER FOR HEAVY CAPACITY SCALE CUSTOMERS!

## CONTACT-FREE SCALE CALIBRATION & REMOTE MONITORING

Minimize disruption to your daily business operations, while limiting COVID-19 exposure through vendor contact.

### WHAT ARE THE BENEFITS?

- **Safety and efficiency**

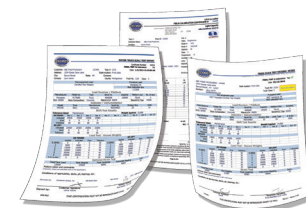
During scale calibration, your Fairbanks Technician can control the entire process remotely by using a handheld device that talks directly to your scale instrument via our secure Web App. The Tech never has to enter your scale house again! This unique capability speeds the calibration process, minimizing the time your scale is off-line for routine service. It also eliminates any need for face-to-face contact, advancing near-term employee safety protocols.

- **Paper-free reporting**

The scale Test Report is sent via email to the customer after the calibration is completed.

- **Remote scale monitoring and diagnostics**

If an issue occurs in the weighing process, a customer can give our scale professionals Remote Access to the scale instrument so the issue can be analyzed and understood to quickly minimize downtime.



Electronic test reports are delivered via email and can be accessed anytime on a secure website.

### QUICK, EASY STEPS TO BEGIN CONTACT-FREE SERVICE

- **Required hardware**

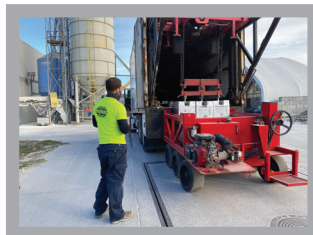
- ✓ FB7100 Series Instrument or FB2560 Series Instrument
- ✓ Cradlepoint Cellular Modem

- **Conversion process**

During your next calibration, your Fairbanks Service Technician can add a secure cellular modem to your existing compatible Fairbanks Scales instrument or upgrade your old instrument to enable all the benefits of Contact-Free Service for your operation.

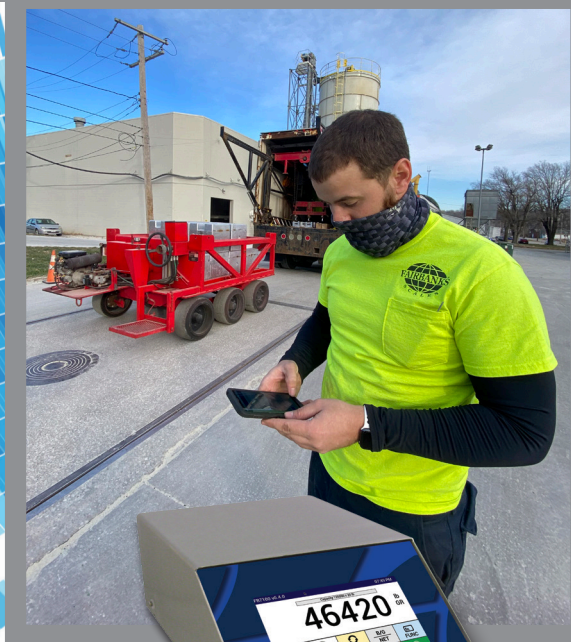
- **A typical Contact-Free Calibration - 5 Easy Steps:**

1. Technician arrives on site and calls the scale operator via cell phone.
2. Scale operator pushes a button to place the instrument in Remote Calibration mode.
3. Tech begins the calibration.
4. Tech calls the scale operator when the calibration is completed.
5. The operator pushes a button to return the scale to normal operations.



**READY TO GO CONTACT-FREE? CALL YOUR FAIRBANKS REPRESENTATIVE TODAY: 1-800-332-1123**

Or request Contact-Free Service at: [fairbanks.com/service/servicerequest.cfm](http://fairbanks.com/service/servicerequest.cfm)



Cellular modem



Through our secure Web App, a Fairbanks Technician can calibrate your truck scale without ever entering your scale house.