



SERVICE YOU CAN COUNT ON

• Nationwide coverage • Factory trained technicians • Multi-brand service



Service Solutions

Your weighing application depends on an accurate, reliable scale and Fairbanks Scales is your partner to ensure all components of your weighing system are fully operational and accurate.

Trust your weighing application to the experts with more than 190 years experience in the weighing industry.



Servicing American Industry: Agriculture, Food Processing, Aggregate, Chemical, Livestock, Logging, Transportation, Shipping, Waste Management, Natural Resources



We Deliver

- Rapid Response Time for On-site Emergency Service
- Factory Trained Experts in Scale Technology
- Nationwide Direct Fairbanks Coverage
- Fairbanks Service Technicians
- Test Truck Fleet with state-of-the-art Diagnostic Equipment
- Preventive Maintenance and Scheduled Calibration Services
- Factory Parts Replacement

Fairbanks.com

Fairbanks Technicians are Service Experts in the following product lines:



TRUCK SCALES
REMOTE TERMINALS
RR TRACK SCALES
SCALE SOFTWARE



FLOOR SCALES
FORK TRUCK SCALES
LOAD CELLS
PORTABLE SCALES



Protecting your investment

Service you can count on

We are committed to first understanding your unique weighing application and service requirements. Our local service representative can help you decide which maintenance program is the best solution and value for your operation. We offer a variety of programs and services:

✓ Preventative Maintenance programs to prevent costly downtime

- Electronic indicator inspection and cleaning
- Mechanical inspection and lubrication
- Ethernet/Modem connections
- Power supply inspection and cleaning
- Inspection of truck scale lever systems, scale deck clearance and protective bumpers
- Detailed inspection report and maintenance recommendations
- Discounted labor rates for repairs

✓ Test and Calibration to ensure accuracy and compliance

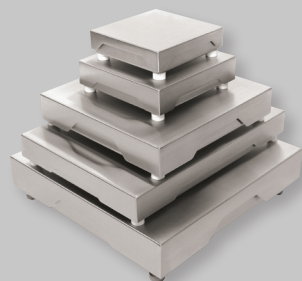
- Complete testing and calibration with certified test weights
- Compliant with NTEP Handbook 44 standards and ISO/IEC 17025
- Scale accuracy reports and calibration certificates

✓ Fairbanks Guardian Service for total support and fixed cost

- Semi-annual preventative maintenance
- Emergency service including truck and travel
- Priority response times
- One fixed price for annual agreement period for maximum value

TURN-KEY SOLUTIONS FOR SCALE FOUNDATIONS AND INSTALLATION

Service Center Locator 1-800-451-4107



SANITARY BENCH SCALES
PARCEL SHIPPING SCALES
IN-MOTION SCALES
LIVESTOCK SCALES



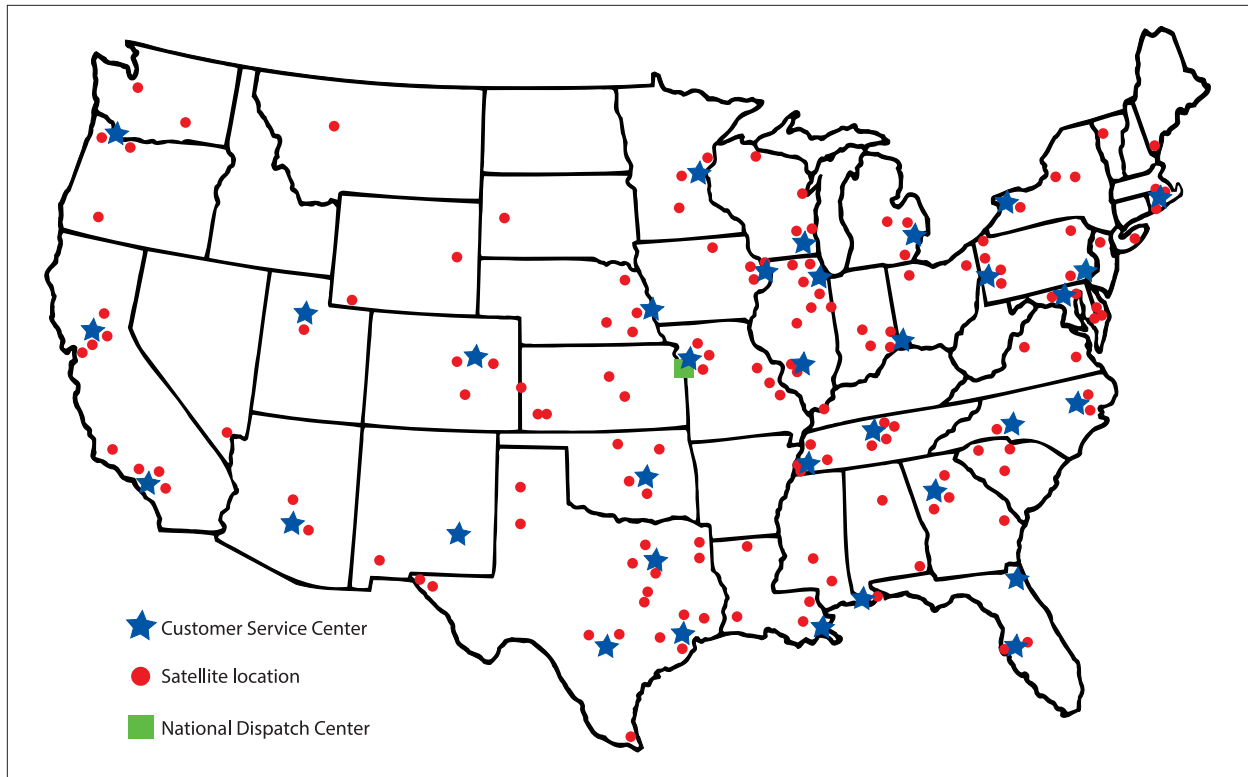
SCALE INSTRUMENTS
WEIGHING ASSEMBLIES
COUNTING SCALES
HEALTH SCALES



Fairbanks Scales

U.S. Sales and Service Centers

Fairbanks Scales is the only scale manufacturer with company-owned, fully-equipped service locations nationwide. All repair sites employ highly skilled, Fairbanks factory-trained technicians.



Approvals and Certifications

A wide variety of Fairbanks products meet the standards of the following organizations:



USDA
Accepted

In Compliance with ISO 9001 & ISO 17025 Standards



St. Johnsbury, Vermont
manufacturing facility registered
in compliance with ISO 9001.



Detroit, Michigan customer support
center is registered in compliance
with ISO/IEC 17025

Our promise: Service Quality and Dependability

The Fairbanks organization is committed to be there for you, whenever you need us, and to service your scale application with superior technical support.

Call toll-free for the representative nearest you:

(800) 451-4107

Call between 8:00 a.m. – 5:00 p.m. Central Time
Corporate Headquarters: 6800 W. 64th Street, Overland Park, Kansas 66202
(816) 471-0231 Internet Address: <http://www.Fairbanks.com>

